

Municipal Water News



Summer 2024

How can I pay?

Online/Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.

Credit Card

- Visit www.ramara.ca/payabill
- Click Credit Card Payments.
- Click Pay Your Utilities bill.
- Use account number for your utility account.
- Follow prompts Fees will apply for credit card payment

Cash/Debit

Pay in person at the Township Administration Building located at 2297 Highway 12, Brechin.

Cheque

- Make Cheques Payable to "Township of Ramara."
- Write your account number on the front of the cheque.
- Cheques can be mailed, dropped off or paid in person at office.
- Payments are recorded on the date it is received not the date it is mailed.

Billing

Why did I get an estimated bill?

If we cannot read your meter, you will receive an estimated bill and a letter notifying you that an appointment is needed to fix the problem.

IF YOU DO NOT CALL for an appointment before the recommended date, INCREASED BASE FEES will be applied to your account until an appointment is scheduled to fix the problem.

[Scan the QR Code for more information.](#)



Paperless Billing

Sign up and you will receive a PDF version of your utility (water and sewer) bill delivered directly to your email account. The eBill will look exactly the same as your current paper bill.

[Scan the QR Code to sign up today!](#)



Did you know?

Outdoor watering restriction for municipal water users

Brechin, Lagoon City, Bayshore Village, South Ramara, Val Harbour

Users of these systems are permitted to use municipal water for the purpose of outside watering, provided there is no watering ban in place. Residents living in even-numbered households may water outdoors on even calendar days between 6 a.m. and 8 a.m. and from 6 p.m. to 9 p.m., and residents living in odd-numbered households can water on odd calendar days during the same hours.

Davy Drive, Park Lane, Somerset/Knobhill

No users of these systems are permitted to use municipal water for the purpose of watering lawns or gardens or for any other non-domestic uses.



Selling Your Home

When selling your home, make sure your **lawyer contacts the municipal office** to provide important information like the closing date, new owner's contact details, and arrangement for a final reading of your water meter. A \$75 fee will apply and will be paid by the vendor

Don't remove YOUR water meter

Unless authorized by the Township, property owners are prohibited from removing their water meter. If your meter needs to be winterized, a licensed plumber can do that without removing the meter.




2024 Water and Wastewater Rates

At the Monday, March 25, Council meeting, Council passed Bylaw 2024.18 to set the new water and wastewater rates effective July 1, 2024 to December 31, 2024.

2024 Quarterly Water and Wastewater Base Rates and Consumption Charge					
	Water				
	Water Meter Size				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$137.33				
Metered Service	\$137.33	\$192.26	\$247.20	\$398.26	\$1,510.63
Non-metered Service	\$412.00				
Plus water consumption charged at \$2.97 per cubic meter.					
	Wastewater				
	Water Meter Size				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$184.91				
Metered Service	\$184.91	\$258.86	\$332.83	\$536.21	\$2,033.93
Non-metered Service	\$554.72				
Sewer usage charged at \$3.85 per cubic meter (of water usage).					

Water & Wastewater Rate - Frequently Asked Questions (FAQ)

At the Committee of the Whole meeting on July 8, Staff will present an FAQ document with questions and answers based on the questions and comments received from the public for the cancelled Water and Wastewater Open House meeting. The FAQ will be posted on the website after the July 22 Council meeting.



Coming Soon

This fall, residents using water and wastewater services will be able to use the Township's new remote meter reading system. This system enables you to monitor your water usage directly from your smartphone or another device, providing you with real-time and up-to-date information at your convenience. Additional details about accessing the system will be provided in the fall water insert.

Staff Informed

Stay informed about the latest happenings in the township! Scan the QR code and visit our Stay Informed page to find out how you can sign up for Alertable, get updates on projects, news, alerts, and other important information. Subscribe now to receive these updates directly in your email inbox.

